L e s s o n 1.3



Principles of United Nations Peacekeeping

Lesson at a Glance

Aim

To introduce the Basic Principles and success factors of UN peacekeeping, and explain how to put them into practice.

Relevance

The Basic Principles of UN peacekeeping **guide** UN peacekeeping personnel. They provide you with a navigational aid – a compass – to help you do your work.

The Basic Principles and other factors are keys to successful UN peacekeeping. They are linked to one another, and strengthen each other. Everyone involved in UN peacekeeping – in the field and at Headquarters – must **know**, **understand and apply** them.

This lesson explains what is meant by each principle and success factor, and how to apply them to your work. The Basic Principles and success factors are outlined in the Principles and Guidelines on UN Peacekeeping Operations (also known as the Capstone Doctrine), which is the doctrine for UN peacekeeping.

Learning Outcomes

Learners will:

- List basic principles and key success factors of UN peacekeeping
- Explain the "legitimacy" and "credibility" of UN peacekeeping
- Describe how peacekeeping personnel support legitimacy and credibility
- Explain what "national and local ownership" means and why it is essential to peacekeeping success

Lesson Map

Recommended Lesson Duration: 45 minutes total

1-2 minutes per slide Use short option learning activity

The Lesson	Pages 3-25
Starting the Lesson	Intro Slides
Learning Activity 1.3.1: Film: UN Peacekeeping Is	
Basic Principles	Slide 1
Learning Activity 1.3.2: Defining the Basic Principles	
Consent	Slides 2-3
Impartiality	Slides 4-5
Non-Use of Force Except in Self-Defence and Defence of the Mandate	Slides 6-7
Other Success Factors	Slide 8
Learning Activity 1.3.3: Importance of Other Success Factors	
Legitimacy	Slides 9-10
Credibility	Slides 11-12
Promotion of National and Local Ownership	Slides 13-14
Summary	Pages 26-27
Learning Evaluations	Pages 28-30
OPTIONAL: Additional Learning Activities	See Resource
Learning Activity 1.3.4: Basic Principles and Success Factors (1)	
Learning Activity 1.3.5: Basic Principles and Success Factors (2)	
Learning Activity 1.3.6: Concepts and Definitions	



The Lesson



Starting the Lesson

Introduce the following (using the Introductory Slides):

- Lesson Topic
- Relevance
- Learning Outcomes •
- Lesson Overview

Review the definitions of key words to be repeated from the previous lesson such as "impartiality", "use of force", "robust peacekeeping", "legitimacy", "credibility" and "sovereignty/sovereign state".

Present key words and their definitions on individual sheets of different coloured paper and post on the wall for learners to easily refer to during the course of the training.

Learning Activity

1.3.1

Film: UN Peacekeeping Is

METHOD

Film, group discussion

PURPOSE

To highlight the difference between peacekeeping and war

TIME

10 minutes

- Film: 2:18 minutes
- Discussion: 5-7 minutes

INSTRUCTIONS

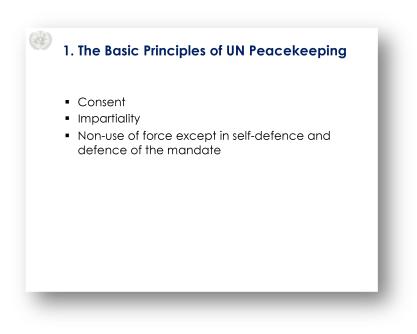
 What is the difference between peacekeeping and war-fighting?

https://www.youtube.com/watch?v=jAXVbtdBu10

RESOL	JRCES	
•	Learning Activity instruct	tions
100		-
	Learning Activity	1.3.1
	Film: UN Peacekeeping Is	- 1
	Instructions: • What is the difference between peacekeepin and war-fighting?	ng
	Time: 10 minutes • Film: 2:18 minutes • Discussion: 5-7 minutes	
	https://www.youtube.com/watch?v=jAXVbtdBu	<u>u10</u>
	UN Care Pre-Deployment Training Materials 2017	_

Basic Principles

Slide 1



Key Message: The three basic principles of UN peacekeeping are:

- Consent
- Impartiality
- Non-use of force, except in self-defence and defence of the mandate

The three basic principles have developed through experience. They reinforce each other.

The three principles apply to all peacekeepers in missions and at headquarters. The principles mean the same in traditional and multidimensional peacekeeping operations. They apply in all peacekeeping planning, implementation and conduct.



Learning Activity

1.3.2

Defining the Basic Principles

METHOD

Brainstorm, small groups

PURPOSE

To understand the importance of the Basic Principles

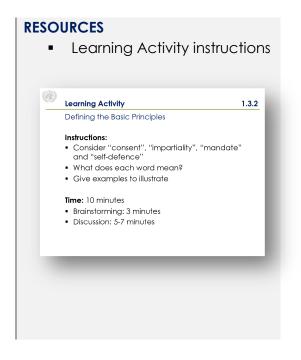
TIME

10 minutes

- Brainstorm: 3 minutes
- Discussion: 5-7 minutes

INSTRUCTIONS

- Consider "consent", "impartiality", "mandate" and "self-defence"
- What does each word mean?
- Give examples to illustrate





Key Message: Consent means permission for something to happen or agreement to do something. All UN peacekeeping operations deploy with consent of main parties to a conflict.

UN peacekeeping operations deploy at least with consent of the host authorities.

Leading representatives or negotiators give the Security Council consent for a peacekeeping mission during the planning phase.

Consent ensures a mission has the political and physical freedom of action and support needed to carry out mandated tasks – in other words, tasks in the mandate.

Security Council action without the consent of the parties is typically a peace enforcement mission, rather than a peacekeeping mission.

Without consent a UN peacekeeping operation risks becoming a party to the conflict.

A withdrawal of consent leads to changes in the international community's strategy. A withdrawal of consent by any of the parties challenges the reason for a peacekeeping operation. It may mean the Security Council withdraws the operation.

Consent can be uncertain or unreliable. Parties to a conflict may block aspects of the peacekeeping mission's mandate because of a lack of trust.

Weak command and control systems within parties to the conflict may mean differences of opinion exist between central and local levels of command. "Spoilers" may be active. Spoilers have an interest in spoiling a return to peace and security. They may be outside the control of main parties to a conflict.

Consent means more than signing an agreement of intent. It means helping to implement.

Example – Withdrawal of Consent

In the following example, a formal consent on paper was contradicted by a withdrawal of consent in reality:

The United Nations Mission in Ethiopia and Eritrea (UNMEE) was established by the Security Council in July 2000. Its mandate was to monitor the cessation of hostilities, agreed to by the two countries. In July 2008, the Security Council terminated the mandate of UNMEE. This was in response to:

- An effective refusal of consent
- Crippling restrictions imposed by Eritrea on UNMEE
- The cutting off of fuel supplies

The operation could not carry out its mandated tasks. The safety and security of UN personnel was at risk.



Key Message: Peacekeeping personnel must watch for and be ready to prevent any loss of consent at the local or central level.

Consent by main parties to a conflict for deployment of a peacekeeping operation does not mean consent exists at local levels. The main parties may be internally divided or have weak command and control structures.

Important work for all UN peacekeeping personnel is to **continuously scan and analyse** the peacekeeping environment for:

- Signs or indications of loss of consent
- Ways support and consent can be strengthened

By sharing observations with the units in the mission that exist to manage intelligence, peacekeeping personnel help the mission prevent any loss of consent at local, subregional and central levels.

How can peacekeeping personnel interpret local signals and watch for key indicators of consent? One way is by understanding the history, customs and culture in the mission area. When they know where they will be deployed, peacekeeping personnel are encouraged to study the host country, communities and customs.

What are peacekeeping personnel to do with observations of change in consent and support? Keeping their eyes open is a first step. Peacekeeping personnel must also assess and report on the changing interests and motivation of parties, their supporters and community members.

Peacekeeping personnel who work directly with members of local populations need to **build mutual respect and trust**, a contribution to sustainable peace.



Slide 4



Key Message: Impartiality means not taking sides. UN peacekeeping operations mandates are implemented with no favour or prejudice to any parties to the conflict.

Impartiality is crucial to maintaining consent and cooperation of the main parties. The principle of impartiality supports the principle of consent. This shows how basic principles reinforce each other.



Ask learners about the difference between impartiality and neutrality. Clarify by moving on with the lesson.

Impartiality does not mean doing nothing. Impartiality is different from inactivity or from **neutrality.** Impartiality means even-handed and unbiased contact with all parties to a conflict by a UN peacekeeping operation. UN actions are to reflect fair implementation of mandate. UN peacekeeping operations must be impartial in dealings with parties to a conflict, but not neutral in execution of their mandate.

A peacekeeping operation is similar to a good referee in a sports game, one who is impartial but also able to penalize infractions. A peacekeeping operation cannot condone any actions that violate:

- The peace process, agreements
- International norms and principles upheld by a UN peacekeeping operation

Impartiality is not equal treatment of all parties at all times. This would be appearement. In some cases, local parties are obvious aggressors and/or victims. Their actions may contradict agreements and Charter principles, as well as mission standards.

Peacekeeping personnel will have contact with humanitarian workers. Humanitarian work involves aid and action designed to save lives. Humanitarian work is guided by principles that use the same terms, impartiality and neutrality. The meaning is different.

For the humanitarian actors, such as the International Movement of the Red Cross and Red Crescent (which includes the International Committee of the Red Cross - or ICRC), impartiality means being guided solely by needs, providing humanitarian assistance without discrimination. No discrimination is made on the basis of nationality, race, gender, class or religious or political beliefs. Neutrality for humanitarian actors means to take no sides in hostilities, or engage in controversies of a political, racial, religious or ideological nature.

Differences in definition and use of terms may seem minor. They are important because they define identity and determine actions in the field.



Inform learners that further details on the humanitarian principles (humanity, neutrality, impartiality and independence) will be dealt with in a subsequent lesson, Lesson 2.1.

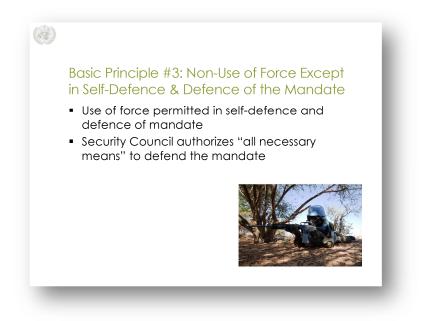


Key Message: A peacekeeping operation must be seen to be fair, open and transparent. This maintains the principle of impartiality.

This means the mission has to:

- Build and keep good relations with the parties to the conflict
- Avoid all activities that might compromise the image of the mission as impartial

A mission may decide to take action if a peacekeeping process is being undermined. The rationale for action must be well established and communicated. The mission needs to communicate to everyone the reasons as well as evidence on which the decision to act is based. The goal of clear, open communication is to lessen possible backlash against the mission. The role of the Public Information Office (PIO) in the mission is critical at such times.

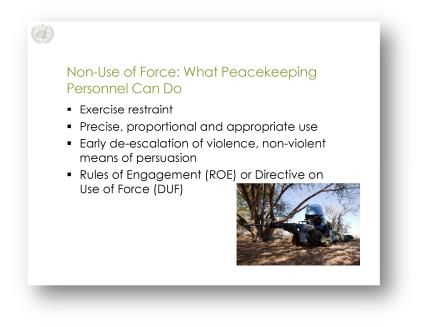


Key Message: "Force" refers to the use of "arms" or "weapons" by armed personnel (military, and where applicable, police). Use of force only in self-defence has evolved to include the use of force in order to defend the mandate.

"Self-defence" is understood to be defence of UN personnel and property. One aspect of changing peacekeeping conditions in the last decades is the targeting of the UN.

The initial principle was that UN peacekeeping operations would only use force in selfdefence. **Use of force is accepted now in defence of the mandate.**

Even with a robust mandate authorizing the use of force, a UN peacekeeping operation **only uses force in a gradual manner.**



Key Message: The peacekeeping operation must:

- Exercise restraint in the use of force
- Ensure its use is precise, proportional and appropriate for the local context
- Be mindful of the need for early de-escalation of violence and return to nonviolent means of persuasion

Knowing the wider environment and being able to interpret and respond to signs and information is part of personal survival as well as mission success.

Many factors influence a decision about use of force:

- Political implications
- Mission capability
- Public perceptions (local and international)
- Humanitarian impact
- Force protection
- Safety and security of personnel
- Effect on national and local consent for the mission

The aim of the use of force is to influence and deter spoilers working against the peace process or seeking to harm civilians or the UN personnel and property. The aim is not military defeat.

Minimum use of force is to be applied to achieve the desired tactical result, still sustaining consent for the mission and its mandate. This illustrates how the three basic principles inter-link: impartiality, consent and non-use of force except in self-defence and defence of the mandate.

Specific documents outline the use of force. All peacekeeping personnel must know:

- The mission-wide Rules of Engagement (ROE) for the military
- The Directive on the Use of Force (DUF) for police components

These two documents clarify:

- Different levels of force for different circumstances
- How each level of force is to be used
- The required authorizations



The Rules of Engagement, Directive on the Use of Force and International Humanitarian Law determine how force is to be used within the mandate. There will be additional information on International Humanitarian Law and on the Rules of Engagement and Directive on the Use of Force in Lesson 1.4.

Other Success Factors

Slide 8



Key Message: Other factors are critical for success of peacekeeping operations. Three reinforce and support each other:

- Legitimacy
- Credibility
- Promotion of National and Local Ownership

Learning Activity

1.3.3

Importance of Other Success Factors

METHOD

Case study, questions

PURPOSE

To apply and deepen understanding of the success factors for UN peacekeeping

TIME

5 minutes

- Discussion: 3 minutes
- Wrap-up: 2 minutes

INSTRUCTIONS

- Consider the case study
- How did "legitimacy", "credibility" and "national and local ownership" contribute to success?

RESOURCES

- Learning Activity instructions
- Responses to discussion questions
- Case study

bearning Activity 1.3.3 Importance of Other Success Factors Instructions 9. Consider the case study 9. How did "legitimacy", "credibility" and "national and local ownership" contribute to success? Imme: 5 minutes 9. Discussion: 3 minutes 9. Wrap-up: 2 minutes



Key Message: To be **legitimate** means to be lawful, permitted or valid. A UN peacekeeping operation has international legitimacy because:

- It is based on the UN Charter and international law
- It is popularly accepted by Member States

UN peacekeeping operations have international legitimacy, based on several facts:

- The UN, Security Council and the Secretary-General are committed to the principles and purposes of the UN Charter, as well as international law
- The Security Council has lead responsibility for global peace and security
- The Security Council issues a specific mandate for any peacekeeping operation
- Member States consent to deployment and contribute personnel, equipment and funding
- The Secretary-General directs peacekeeping operations a recognized, impartial, well-respected international figure

Conduct of an operation influences how those on the ground perceive its legitimacy. Depending on the firmness and fairness a mission applies in achieving its mandate, perceptions of legitimacy can change.

The quality and conduct of military, police and civilians can directly affect perceived legitimacy.



Key Message: The UN expects all peacekeeping personnel to act and behave to the highest standards. Behaviour is to be consistent with the important responsibilities entrusted to a UN peacekeeping operation.

High standards include professionalism, competence and integrity.

Specific examples of behaviour or conduct contributing to the perceived legitimacy of a peacekeeping operation include:

- High standards in implementing the mandate
- How the peacekeeping operation uses force
- Zero tolerance for any kind of sexual exploitation and abuse, and other forms of serious misconduct
- The discipline imposed on personnel
- The respect shown to local customs, cultural artefacts, institutions, laws, and the environment, and
- The decency with which local people are treated

All peacekeeping personnel are to know the high standards of conduct expected of them. The UN has zero tolerance for any sexual exploitation and abuse or other serious misconduct.



The issue of legitimacy will also be discussed in Module 3 in Lesson 3.3 on Conduct and Discipline, and Lesson 3.4 on Sexual Exploitation and Abuse.

Remind learners about the definition of "credibility" from Lesson 1.1. To be credible means to be believable, worthy of confidence and trust.

Slide 11



Key Message: To be **credible** means to be believable, worthy of confidence and trust. The credibility of a UN peacekeeping operation depends on the belief that the mission can achieve its mandate. Credibility is affected by how capable and effective the mission is at managing and meeting the expectations of the international and local communities.

UN peacekeeping occurs in **volatile**, **highly tense and difficult environments**. Lawlessness and insecurity may be prevalent at local levels. Those who want to exploit the political and security vacuum will find opportunities. The UN peacekeeping operation may threaten some interests. **The mission is likely to be tested for weakness and division**. To achieve and maintain its credibility, the mission requires:

- A clear mandate that can be achieved
- Resources and capabilities to match the mandate
- A sound mission plan
- Clear communications about the plan
- Impartial and effective implementation at all levels

Local people have high expectations for the UN peacekeeping operation. They believe it will address their most pressing needs. The ability to manage these expectations through the life of a peacekeeping operation affects mission credibility.

Credibility, once lost, is hard to regain. A mission with low credibility becomes marginalized (or "insignificant") and ineffective. Consent may erode. Legitimacy may be seen as weak or frayed. Critics, opponents and spoilers may exploit points of weakness.

Loss of credibility may directly affect the morale of personnel, further eroding mission effectiveness. Mission success requires that credibility is maintained.



Ask learners how they can contribute to the credibility of the mission. What does being "believable, worthy of confidence and trust" mean to them as individual peacekeepers?



Key Message: The mission and all personnel must work to implement the mandate, and must always maintain a confident, capable and unified posture. The mission must be able to manage the expectations of the local population.

Mission mandates may be influenced by politics in the Security Council. Deployment of personnel or equipment can take longer than expected. This increases **the importance** of all peacekeeping personnel working together, supporting each other's work.

"Managing expectations" means that every peacekeeping personnel must be careful to avoid making false promises to local communities. Good intentions can backfire. A perceived failure to meet expectations, even unrealistic ones, may lead to dissatisfaction or active opposition.



Key Message: "National and local ownership" refers to inclusive and consultative processes based on the perspectives, priorities and vision of the local stakeholders in the host country. It is grounded in the belief that building sustainable peace requires active engagement of local actors at all levels.

A UN peacekeeping mission cannot want stability and peace more than local people and national partners. Building sustainable peace cannot be solely an outside activity with international actors as primary actors.

The UN is committed to national and local ownership. National and local ownership is essential to peacekeeping success. This is because:

- It reinforces the perceived legitimacy of the mission
- It is critical to successful implementation of a peace process or peace agreement, which the mission mandate supports
- It helps ensure the sustainability of peacebuilding after the mission has withdrawn

Promoting national and local ownership involves:

- Including local and national perspectives on needs and best solutions
- Nurturing national capacity to re-emerge quickly from conflict to lead critical political and development processes

National and local ownership must be representative of all members of the society. This requires reaching out to all parts of a country and community, not just engaging with those in power or who have guns. Engaging people in marginal or vulnerable groups may require a targeted effort. Examples include women as a group of people who are typically excluded in a society, as well as children, a particular ethnic or religious group, the elderly and people with disabilities.

A multidimensional UN peacekeeping operation may have to perform important state functions in the short-term. Examples include the provision of security and maintenance of public order by the military and police. These functions are to be done in a consultative way, building or reinforcing national and local capacity for military, police and civilian functions. Local people will take over the work when the peacekeeping operation withdraws.

Slide 14



Key Message: Peacekeeping personnel are to make all effort to promote national and local ownership. Every stage of planning and mission activity presents opportunities.

Peacekeeping missions must be aware of and respect national sovereignty.

All peacekeeping personnel must **be sensitive to local needs and perspectives**. A real understanding of the hopes of the entire local population involves recognizing all

opinions and views, as well as a strong understanding of the political and wider socioeconomic context.

Peacekeeping personnel must **be aware of existing national capacity** and work to **support and build national capacity**. A mission is to avoid displacing local or national capacity wherever possible. To "displace" means to move something from its position or place. As legitimate and capable government structures emerge, the role of international actors diminishes quickly. The mission must allow national capacity to lead critical processes and state functions, such as military and police functions for security and public order.

All peacekeeping personnel must make every effort to **build trust and cooperation with local and national actors.** This inclusive and collaborative approach is critical to mission success. Peacekeeping operations are better able to pass on a mission's tasks to local people and institutions when they have built strong relationships through working together closely.

Peacekeeping personnel can also consider the following actions:

- Talk to people in all parts of society. Consult with them on their needs and how the mission's work can improve lives. Relay that information back through mission communication channels.
- Do not ignore marginal and vulnerable people. Make special efforts to hear their views.
- Be in touch with local officials, non-governmental organizations, different political parties, women's associations, youth and student groups and groups for minorities and the elderly. All opinions and views need to be heard and understood in an open, transparent process. Make sure no group feels left out or discriminated against.
- Steadily build knowledge of local history, cultures and values a critical tool in support of national and local ownership. When people feel their culture is recognized and valued, their self-respect and confidence increases.
- Informally ask for feedback and support surveys of client satisfaction with the peacekeeping mission and its work, keeping open communication lines with partners.

Summary

The basic principles of UN peacekeeping are consent, impartiality and non-use of force except in self-defence and defence of the mandate

- The three basic principles of UN peacekeeping are: consent, impartiality and non-use of force, except in self-defence and defence of the mandate.
- All UN peacekeeping operations deploy with consent of main parties to a conflict.
- **Impartiality** for UN peacekeeping operations means that mandates are implemented with no favour or prejudice to any parties to the conflict.
- The peacekeeping operation must: exercise restraint in the use of force; ensure its use is precise, proportional and appropriate for the local context; and be mindful of the need for early de-escalation of violence and return to non-violent means of persuasion.

The key success factors of UN peacekeeping are legitimacy, credibility, and promotion of national and local ownership

• Other key factors for the success of UN peacekeeping operations include: legitimacy, credibility and the promotion of national and local ownership.

Act and behave to the highest standards to support the "legitimacy" of UN peacekeeping

- To be **legitimate** means to be lawful, permitted or valid. A UN peacekeeping operation has international legitimacy because it is based on the UN Charter and international law, and is popularly accepted by Member States.
- The quality and conduct of military, police and civilian peacekeeping personnel can directly affect perceived **legitimacy**.
- The UN expects all peacekeeping personnel to act and behave to the highest standards.

(Cont.)

(Summary cont.)

Implement the mandate and manage expectations to support the "credibility" of UN peacekeeping

- To be **credible** means to be believable and worthy of confidence and trust. The credibility of a UN peacekeeping operation depends on the belief that the mission can achieve its mandate.
- Credibility is affected by how capable and effective the mission is at managing and meeting the expectations of the international and local communities.
- The mission and all personnel must work to implement the mandate, and must always maintain a confident, capable and unified posture. The mission must also be able to manage the expectations of the local population.

Promote "national and local ownership" for UN peacekeeping success: inclusive processes, different perspectives and national capacity to lead

- "National and local ownership" refers to inclusive and consultative processes, based on the perspectives, priorities and vision of the local stakeholders in the society moving from conflict to peace. It is grounded in the belief that building lasting or sustainable peace requires active engagement of local actors at all levels.
- Promoting national and local ownership involves:
 - Including local and national perspectives on needs and best solutions
 - Nurturing national capacity to re-emerge quickly from conflict to lead critical political and development processes
- National and local ownership is essential to peacekeeping success because:
 - It reinforces the perceived legitimacy of the mission
 - It is critical to successful implementation of a peace process or peace agreement, which the mission mandate supports
 - It helps ensure the sustainability of peacebuilding after the mission has withdrawn

Evaluation

Note on Use: An example of learning evaluation questions for this lesson may be found below.

There are different types of learning evaluation questions for the instructor to choose from (See Options). Types of learning evaluation questions are:

- 1) Fill in the blank / sentence completion
- 2) Narrative
- 3) True-False

Combine in different ways for pre-assessment and post-assessment. Each evaluation type covers different content. No sub-set covers all learning outcomes. Make sure you include learning evaluation questions for each learning outcome when you combine them.

Three main uses of evaluation questions are: a) informally ask the whole group, b) semiformally assign to small groups, or c) formally give to individuals for written responses.

	Evaluation Questions for Lesson 1.3		
	Questions	Answers	
	Sentence Completion		
1.	Non-use of force, except in (a) and (b)		
2.	All UN peacekeeping operations deploy with of the main parties to a conflict.	Consent	
3.	Impartiality for UN peacekeeping operations means that mandates are implemented with to any parties to the conflict.	No favour or prejudice	
4.	The authorizes use of force in UN peacekeeping.	Security Council	
5.	Legitimacy, credibility and promotion of national and local ownership are for peacekeeping.	Success factors (or factors that influence success).	
		Distinguish these from three core principles: consent, impartiality, non-use of force except in self-defense or	

UN DPKO/DFS CPTM Version 2017 28

		defense of the mandate.
		Participants may fill-in-the-blank with "essential", or "critical", also valid although not as accurate in relation to lesson content.
6.	Credibility is affected by how capable and effective the mission is at managing and meeting the of the international and local communities.	Managing and meeting the expectations
	Narro	ative
	Note: Frame narrative evaluations	as questions, requests or directions.
7.	What are the three basic principles of UN peacekeeping which have remained the same since 1945?	 Consent Impartiality Non-use of force, except in self- defense or defense of the mandate
8.	The quality and conduct of personnel can directly affect the perceived legitimacy of a peacekeeping operation. Give specific examples of behaviour or conduct contributing to the perceived legitimacy of a peacekeeping operation.	 Specific examples of behaviour or conduct contributing to the perceived legitimacy of a peacekeeping operation include: 1. high standards in implementing the mandate 2. how the peacekeeping operation uses force, 3. zero tolerance for any kind of sexual exploitation and abuse, and other forms of serious misconduct 4. the discipline imposed on personnel, 5. the respect shown to local customs, cultural artefacts, institutions, laws, and the environment, and 6. the decency with which local people are treated.

True-False		
national and local ownership	processes and state functions, such as	

Commonly Asked Questions and Key Words

Key Words or phrases for this lesson:

Key Word or Phrase	Definition
Impartiality	Impartiality means not taking sides.
Coercive measures/ use of force	"Coercive measures" involve authority or force to make an individual or group do something, or stop doing something. The UN Charter outlines measures the Security Council can authorize to maintain international peace and security – including "coercive measures". Examples of "coercive measures" include sanctions, blockades, and military force as a last resort.
Robust peacekeeping	In "robust peacekeeping ", a UN peacekeeping operation is deployed a) with consent of the host authorities or main parties to the conflict b) with a strong mandate to use force to deter spoilers and to ensure proper implementation of the peace agreement. Robust peacekeeping involves the use of force at the tactical level. Robust peacekeeping is different from peace enforcement, which uses force at a strategic level, without the consent of the parties to a conflict.
Legitimacy	To be legitimate means to be lawful, permitted or valid.
Credibility	To be credible means that the UN is believable, worthy of confidence and trust.
Sovereignty/sovereign state	Sovereignty refers to supreme power or authority. A "sovereign state" is one that is "completely and independently controlled by its own government."

Commonly asked questions from participants:

Possible Questions	Possible Responses
What is humanitarian work?	Humanitarian work or "assistance" is generally accepted to mean the aid and action designed to save lives, alleviate suffering and maintain and protect human dignity. Humanitarian assistance includes basic supplies of drinking water and food, shelter and medical care.
What is the International Red Cross and Red Crescent Movement?	 The International Red Cross and Red Crescent Movement is a large global network of humanitarians. One goal is to reduce or "alleviate" human suffering. This is particularly important during armed conflict and other emergencies. The "Movement" is made up of the following components: the International Committee of the Red Cross (ICRC) the National Red Cross or Red Crescent Societies, and the International Federation of Red Cross and Red Crescent Societies
How do armed peacekeepers know whether they can use force? What is the difference between impartiality and neutrality?	The Rules of Engagement (for military) and Directive on the Use of Force (for police) will indicate where and when force can justifiably be used, and the graduated levels of force that are appropriate for different situations. Impartiality, as a principle of UN peacekeeping, means that the peacekeeping operation deals with all parties to a conflict in an unbiased and evenhanded manner, and its actions are focused on implementing its mandate fairly. Humanitarian actors also use the terms impartiality and neutrality, however their meaning is somewhat different. For the International Red Cross and Red Crescent Movement, in particular, impartiality means being guided solely by needs, making no discrimination on the basis of nationality, race, gender, class or religious or political beliefs, while neutrality means to take no sides in hostilities or engage, any time, in controversies of a political, racial, religious or ideological nature.
What is the difference between the humanitarian principle of impartiality and the principle of neutrality? Is that different than the basic principle of impartiality in	The humanitarian principle of neutrality means that humanitarian assistance is provided to those persons in need without considering whether the political views of that group, their political leaders or government are considered to be "right" or "wrong" in any way. The humanitarian principle of impartiality means that humanitarian assistance should be equally accessible to all who need it, regardless of their ethnic origin, gender, nationality, political opinion,

UN DPKO/DFS CPTM Version 2017 32

peacekeeping?	race or religion. The peacekeeping principle of impartiality is slightly different because it aims to keep the peace process moving forward by ensuring that the UN does not show bias or prejudice to any one party. However, where parties or spoilers may be blocking the peace process, the peacekeeping principle of impartiality allows the UN to respond through diplomatic or other action. The UN thereby takes a stand as to what actions are considered to be legitimate in moving the peace process forward.
How long have the Basic Principles and Guidelines on UN Peacekeeping Operations been applicable?	They have been applicable since the beginning of peacekeeping operations, however, the recent publication confirmed their validity and added refinements.

Reference Materials

Below are materials which are a) referenced in this lesson, and b) required reading for instructor preparations:

- <u>Charter of the United Nations, 1945</u>
- United Nations Peacekeeping Operations Principles and Guidelines, also known
 as the Capstone Doctrine, 2008
- <u>DPKO-DFS Guidelines on Use of Force by Military Components in UN</u> <u>Peacekeeping Operations, 2017</u>

Additional Resources

UN Information

The website for UN peacekeeping: <u>http://www.un.org/en/peacekeeping/</u>

Current peacekeeping operations:

http://www.un.org/en/peacekeeping/operations/current.shtml

(Click on "Factsheet" to download the latest map)

Past peacekeeping operations:

http://www.un.org/en/peacekeeping/operations/past.shtml

(Click on "Peacekeeping Operations Timeline" for the factsheet)

Original Security Council Resolutions on peacekeeping mission mandates: <u>http://www.un.org/en/sc/documents/resolutions/</u>

(You must know the start year, country and resolution reference details for the mission you wish to search for – for this information, identify the name of the mission, and use the links above under "Current" and "Past" peacekeeping operations)

UN Documents

UN documents can be found on: <u>http://www.un.org/en/documents/index.html</u>(Search by document symbol, e.g. A/63/100)

DPKO and DFS Guidance

The repository for all official DPKO and DFS guidance is the Policy and Practice Database: <u>http://ppdb.un.org</u> (only accessible from the UN network). Official peacekeeping guidance documents are also accessible through the Peacekeeping Resource Hub: <u>http://research.un.org/en/peacekeeping-community</u>

Instructors are encouraged to check for the latest guidance.

UN Films

UN films can be found on YouTube: https://www.youtube.com/user/unitednations

Additional Information

Trainers should let participants know that in addition to the mission-specific information received during this training, participants should also familiarize themselves with the Predeployment Information Package (PIP). The PIP provides information on the mission and the local context.

Additional Training Resources

UN Peacekeeping Operations: An Introduction http://portals.unssc.org/course/index.php?categoryid=24

Participants should also be aware that there is mandatory Induction Training for all personnel arriving in mission which they must attend. The Induction Training will provide further information on the history, customs and culture of the mission area, the role of the mission and the rules and procedures within the mission.